

CPa Medical Billing **Advantage**

At CPa Medical Billing (A GeBBS Healthcare Company), we understand the unique challenges faced by Federally Qualified Health Centers (FQHCs) when it comes to managing revenue cycles effectively. Our comprehensive RCM services are specifically designed to address these challenges and optimize financial performance, allowing you to focus on delivering exceptional patient care. With our expertise and proven track record, we are the partner you can trust to maximize your revenue potential.



Helping you achieve healthier revenues for a healthier mission

At a Glance

- UDS Insights
- Provider Credentialing & Enrollment
- Wide range of leading medical billing software systems including EPIC, eCW, NextGen and more
- Highly experienced staff of specialists provide expert FQHC/CHC/Tribal Health medical billing services
- Experts in FQHC Medicare and Medicaid billing
- 98% Clean Claim Ratio



Billing & Collections Solutions

- Claim Scrubbing & Submission
- Edit & Rejection Management
- Payment Posting & Reconciliation
- Denial Management
- Credit Balance Resolution
- Billing Call Center



HIM Solutions

- ICD-10 Compliant
- Transparent Reporting
- Coding & Compliance Audits
- RCM Reporting Dashboard
- Autonomous Coding Technology



Patient Contact Center Solutions

- Scheduling
- Eligibility Services
- Patient Call Center
- Pre-Authorization Verification
- Bilingual Capabilities



Al-Enabled Technology Platforms

- Coding Platform
- Coding Audit Platform
- Accounts Receivable Platform
- Credit Balance Platform
- Reporting and Data Analytics Dashboards











Why Choose CPa Medical Billing

CPa Medical Billing (A GeBBS Healthcare Company) is focused on the most effective and impactful revenue cycle solutions by collaborating with our healthcare partners for high-quality outcomes and an emphasis on client and patient satisfaction.



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200+ years of
FQHC/CHC Executive
Revenue Cycle
Management
experience including
PPS, SOC, Wrap
Payments, Split
Billing, etc.



Specialty Billing including Primary Care, Behavioral Health, Dental, OB/GYN (Labor and Delivery), Optometry, Podiatry, Nutrition, and more



Title X, CSR
Programs, CHIP,
ADAP, PrEP-AP,
Family Planning,
Sliding Scale, and
Self-Pay Billing
Expertise and more



Thoroughly trained within leading medical billing software systems: EPIC, Centricity/Athena, NextGen, eClinicalWorks, Dentrix and more



Highly experienced staff of specialists with keen knowledge of: Medicaid, Medicare, Commercial Insurance, School based programs, Telehealth

Here's What Our Customers Are Saying About CPa...

"Initially, we were only collecting 70% of our billed claims, leaving \$1.5M unclaimed. That's when we decided to outsource to CPa Medical Billing. Within 6 months, our collection efficiency soared to 98-99%. CPa secured filing waivers and recovered \$1.4M of the seemingly lost claims. We overcame personnel, training, turnover, and space issues. Billing, once a major headache, is now our least concern. In my opinion, partnering with CPa is a complete no-brainer for any health center. The positive impact they have made on our organization is immeasurable." - Marc Bourassa, CFO, North Shore Community Health

"CPa Medical Billing provides great service for our company. They are responsible, reliable, and strive to be a business partner to us: consistently going above and beyond in helping our strategic growth." - **Practice Manager**





