









## Maximize Reimbursement, Minimize Risk with End-to-End RCM Assessment & Optimization for FQHCs

CPa Medical Billing (A GeBBS Healthcare Company) offers a tailored Revenue Cycle Optimization engagement designed to improve the financial and operational health of Federally Qualified Health Centers (FQHCs). In just 4–6 weeks, our experts deliver a comprehensive assessment of your end-to-end RCM ecosystem—identifying key opportunities to enhance revenue, reduce denials, and align with FQHC-specific compliance and reimbursement models.



Helping you achieve healthier  
revenues for a healthier mission

### Our Deep-Dive Assessment Covers Seven Critical RCM Areas:

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|---|--|--|---|
|  <b>1</b> | <b>Patient Access &amp; Front-End Processes:</b> Eligibility verification, insurance capture, sliding fee scale application, scheduling and registration workflows |  <b>5</b> | <b>Collections &amp; Self-Pay:</b> A/R aging analysis, self-pay and sliding fee collections, and third-party payer efficiency                                   |
|  <b>2</b> | <b>Charge Capture &amp; Documentation:</b> Provider audits, EMR charge integrity, encounter form evaluation  |  <b>6</b> | <b>Denials &amp; Compliance:</b> Root cause denial analysis, underpayment tracking, HRSA/CMS/UDS compliance   |
|  <b>3</b> | <b>Coding &amp; Billing:</b> CPT/HCPCS/ICD-10 coding accuracy, coding turnaround time, and denial trends   |  <b>7</b> | <b>Technology Optimization:</b> System utilization (eClinicalWorks, Epic, NextGen, Athena, etc.), EDI and clearinghouse, KPI dashboards and workflow automation |
|  <b>4</b> | <b>Claims &amp; AR Management:</b> Submission timeliness, clearinghouse issues, primary/secondary claims follow-up   |  |   |

### Deliverables You Can Act On:

- **Comprehensive RCM Assessment Report** - Key findings, financial benchmarks, and leakage diagnostics
- **Opportunities for Improvement Plan** - Strategic short- and long-term fixes with ROI projections
- **Optional Phase II Support** - Execution of recommended changes, project management, or interim leadership
- **Prioritized Roadmap** - Step-by-step implementation plan for workflows, tech, and training